

Rules of Procedure of Tallinn Airport Passenger Terminal

AS Tallinna Lennujaam wants to offer its guests a safe and pleasant customer experience, therefore we have created rules that visitors should keep in mind when staying in the Tallinn Airport passenger terminal.

In the Tallinn Airport passenger terminal:

- only passengers and persons accompanying or meeting them and customers visiting the airport for the purpose of purchasing and/or consuming products and/or services offered in the open area of a passenger terminal shall be allowed to stay without prior agreement with the airport;
- photography and filming are allowed for personal use only. Photographing and filming for other purposes must be agreed with the airport in advance;
- alcohol may be consumed only in the catering establishment which sells it;
- smoking is allowed only in the designated area;
- sleeping is allowed only in the designated area: in sleeping capsules in the restricted security area of the passenger terminal or in the chairs of the passenger terminal without footwear, provided that the activity does not disturb other persons at the airport;
- public power outlets may be used to charge personal portable electronic devices;
- it is permissible to use the areas intended for visitors prudently in accordance with their purpose.

In addition, it must be remembered that in the passenger terminal:

- it is prohibited to use a skateboard, scooter, roller skates, or other means of transport, with the exception of devices specially designed to improve the mobility of persons with reduced mobility. The taking of means of transport subject to this traffic ban into the restricted security area of the passenger terminal is prohibited for safety reasons;
- it is forbidden to leave your luggage and personal belongings unattended. Unattended items shall be removed by security personnel at the airport for security reasons;
- it is forbidden to walk or carry a cat, dog, or other pet without a leash or special pet carrier;
- it is forbidden to prevent or block emergency exits and exit paths;
- it is prohibited to possess objects prohibited in civil circulation, which can cause property or health damage to the Tallinn Airport or persons staying in the passenger terminal;
- begging, making speeches (except when coordinated with the airport), spreading propaganda, and other activities that disturb other visitors are prohibited;
- any form of commercial activity without the prior approval of the airport is prohibited.

Due to the spread of the COVID-19 virus, it is mandatory in the passenger terminal of the Tallinn Airport to:

- wear a mask, covering your nose and mouth, while staying in the passenger terminal;
- follow the 2 + 2 rule, which means that up to two people can move together but keep a distance of two metres from the others. The restriction does not apply to families moving together or, when it cannot be reasonably ensured.

In connection with the spread of the COVID-19 virus, the following is additionally recommended in the passenger terminal of the Tallinn Airport:

- check-in online and, if possible, avoid checking in at the check-in desk of the airport;
- arrive at the airport only for the purpose of embarking or disembarking and ask the people accompanying or receiving the passengers not to enter the airport;
- keep a distance of 1.5 — 2 meters with the occupants of the passenger terminal and avoid gathering in large groups;
- wear personal protective equipment while in the passenger terminal;
- use the self-service checkout in the airport's shops and restaurants, if possible;
- wash your hands frequently for at least 20 seconds and use disinfectants available throughout the terminal;
- use a paper towel or cover your mouth with a sleeve when you cough or sneeze;
- postpone your trip and avoid coming to the airport in case of symptoms.

By entering the passenger terminal of the Tallinn Airport, each visitor undertakes to follow these rules.